

**Date:** August 6, 2025

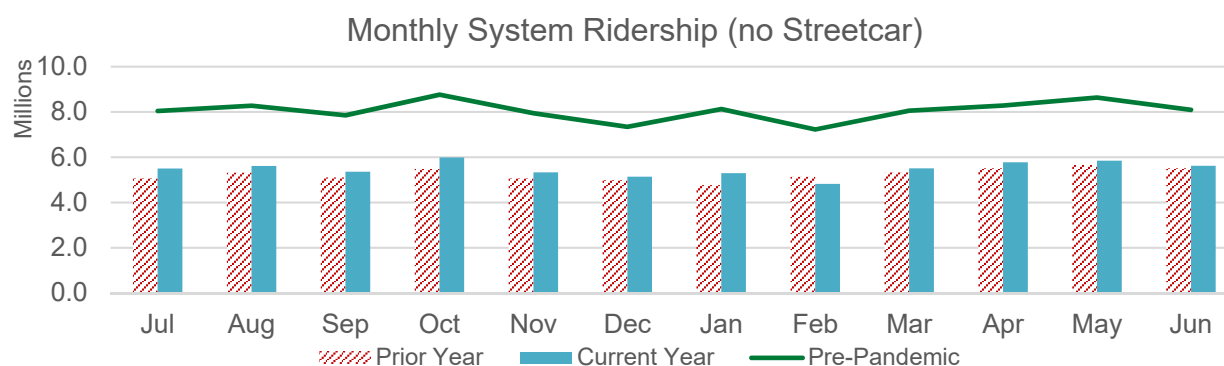
**To:** General Manager  
Board of Directors

**From:** Timothy Kea, Program Manager Financial Systems  
Budget & Forecast Department

**Subject:** June 2025 Monthly Performance Report (Includes FY25 Summary)-Update

The monthly system-wide ridership increased by 2.1% in June compared to the prior year. Passenger revenue increased by 5.3%, and the system costs per boarding decreased by 1.0% from \$12.50 to \$12.38 compared to June 2024. The FY2025 total system-wide ridership was 65.8 million, up 4.6% from FY2024. However, ridership is down by (31.9%) compared to pre-pandemic data. Total Streetcar ridership was 2.9 million, up 1.4% from FY2024.

The cost and revenue data are preliminary and unaudited. The audited financial data will be available this fall and may reflect changes.



1. Weekly system boardings increased 1.3% in June compared to the previous year. Weekly boardings increased by 5.8% on buses, 5.4% on WES, 10.3% on LIFT/Cab, but decreased by (6.6%) on MAX. The FY2025 total average weekly system boardings increased by 4.7% compared to FY2024.
2. Weekday fixed route boardings were 202,140 in June, an increase of 0.9% compared to the prior year. Boardings increased by 5.2% on buses, 5.4% on WES, but decreased (7.0%) on MAX. Weekend fixed route boardings increased by 7.8% on buses but decreased (5.3%) on MAX. The FY2025 average weekday fixed route boarding increased by 4.1% compared to the prior fiscal year.
3. The five MAX lines averaged 66,932 weekdays, 64,820 Saturdays, and 50,403 Sunday boardings in June. Weekday ridership on the five MAX lines averaged 26,302 on the Blue Line, 16,103 on the Red Line, 8,289 on the Yellow Line, 10,813 on the

Green Line, and 5,425 on the Orange Line. Total MAX ridership decreased (15.0%) during the weekday peak and (0.1%) during weekday off-peak periods, resulting in a (7.0%) decrease in weekday MAX ridership.

The MAX weekend ridership decreased by (8.4%) on Saturday and (1.0%) on Sunday.

The total MAX weekly ridership in June decreased by (6.6%) compared to last year.

In FY2025, MAX carried 22.8 million rides, increasing 5.9% compared to FY2024.

4. Bus averaged 134,677 weekdays, 94,134 Saturdays, and 85,016 Sunday boardings in June. Bus ridership increased 3.4% during weekday peak periods and 6.7% during weekday off-peak periods, resulting in a 5.2% increase in weekday bus ridership.

The bus weekend ridership increased by 4.0% on Saturday and 12.2% on Sunday.

The total weekly bus ridership in June increased by 5.8% compared to a year ago.

Bus weekly ridership increased 4.9% on frequent routes and 8.0% on non-frequent routes compared to last June.

In FY2025, Bus carried 42.2 million rides, increasing 3.7% compared to FY2024.

5. WES averaged 531 daily boardings in June, a 5.4% increase above the prior year. In June, WES operated with 5 late trains, zero trains out of service, zero missed pullouts, and one vehicle mechanical failure, resulting in 98.8% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.

In FY2025, WES carried 123,468 rides, a 6.5% increase compared to FY2024.

6. Weekly LIFT/Cab (no Transportation Network Company) boardings increased by 10.3% in June. The weekday and weekend boardings increased by 11.1% and 5.3%, respectively, compared to the prior year.

In FY2025 LIFT/Cab/TNC, carried 718,323 rides, up 12.3% compared to FY2024.

7. June passenger revenues were \$5.6 million, an increase of 5.3% compared to last year. In FY2025, total passenger revenues were \$63.6 million, up 7.2% from last year.

8. Fixed Route Operating costs/boardings measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$11.74 to \$11.91, or 1.4% compared to last June.

In FY2025, the average fixed route operations cost per boarding was \$8.46, which increased by 5.0% compared to FY2024.

9. Weekday Streetcar boardings averaged 1,622 on A-Loop, 1,719 on B-Loop, and 5,015 on North South (NS) line in June. The weekday boardings decreased by (11.8%) on A-Loop, (7.6%) on B-Loop, and (20.7%) on NS compared to the prior year.

The Streetcar On-Time Performance for A-Loop, B-Loop, and NS line are 74.0%, 67.0%, and 77.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

## SYSTEM RIDERSHIP SUMMARY

| Measure                      | Jun 25         | Jun 24         | % Change    | FY2025         | FY2024         | % Change    |
|------------------------------|----------------|----------------|-------------|----------------|----------------|-------------|
| <b>Avg Weekday Boardings</b> |                |                |             |                |                |             |
| <b><u>Fixed Route</u></b>    |                |                |             |                |                |             |
| Bus-Other Service            | 38,017         | 35,690         | 6.5%        | 37,227         | 39,700         | -6.2%       |
| Bus-Frequent Service*        | <u>96,660</u>  | <u>92,280</u>  | 4.7%        | <u>92,957</u>  | <u>86,020</u>  | 8.1%        |
| Subtotal All Bus             | 134,677        | 127,970        | 5.2%        | 130,184        | 125,720        | 3.6%        |
| MAX                          | 66,932         | 71,958         | -7.0%       | 66,813         | 63,550         | 5.1%        |
| Commuter Rail                | <u>531</u>     | <u>504</u>     | 5.4%        | <u>488</u>     | <u>460</u>     | 6.1%        |
| Fixed Route Total            | 202,140        | 200,432        | 0.9%        | 197,484        | 189,730        | 4.1%        |
| <b><u>Paratransit</u></b>    |                |                |             |                |                |             |
| LIFT& Cabs (No TNC)**        | 2,559          | 2,303          | 11.1%       | 2,414          | 2,106          | 14.6%       |
| <b>System Total</b>          | <b>204,699</b> | <b>202,735</b> | <b>1.0%</b> | <b>199,898</b> | <b>191,836</b> | <b>4.2%</b> |

### Avg Weekly Boardings

|                             |                  |                  |             |                  |                  |             |
|-----------------------------|------------------|------------------|-------------|------------------|------------------|-------------|
| <b><u>Fixed Route</u></b>   |                  |                  |             |                  |                  |             |
| Bus-Other Service           | 232,699          | 215,420          | 8.0%        | 225,860          | 239,235          | -5.6%       |
| Bus-Frequent Service*       | <u>619,836</u>   | <u>590,690</u>   | 4.9%        | <u>590,173</u>   | <u>546,583</u>   | 8.0%        |
| Subtotal All Bus            | 852,535          | 806,110          | 5.8%        | 816,034          | 785,817          | 3.8%        |
| MAX                         | 449,883          | 481,422          | -6.6%       | 438,453          | 413,857          | 5.9%        |
| Commuter Rail               | <u>2,655</u>     | <u>2,520</u>     | 5.4%        | <u>2,439</u>     | <u>2,290</u>     | 6.5%        |
| Fixed Route Total           | 1,305,073        | 1,290,052        | 1.2%        | 1,256,925        | 1,201,963        | 4.6%        |
| Frequent Bus % of Total Bus | 72.7%            | 73.3%            | -0.6%       | 72.3%            | 69.6%            | 2.8%        |
| <b><u>Paratransit</u></b>   |                  |                  |             |                  |                  |             |
| LIFT & Cabs (No TNC)        | 14,772           | 13,392           | 10.3%       | 13,960           | 12,195           | 14.5%       |
| <b>System Total</b>         | <b>1,319,845</b> | <b>1,303,444</b> | <b>1.3%</b> | <b>1,270,885</b> | <b>1,214,159</b> | <b>4.7%</b> |

### Operations Cost / Boarding Ride \*\*\*

|                           |                |                |              |               |               |              |
|---------------------------|----------------|----------------|--------------|---------------|---------------|--------------|
| <b><u>Fixed Route</u></b> |                |                |              |               |               |              |
| Bus-Other Service         | \$15.11        | \$12.96        | 16.59%       | \$10.76       | \$9.32        | 15.45%       |
| Bus-Frequent Service*     | \$9.24         | \$7.93         | 16.52%       | \$6.59        | \$6.24        | 5.61%        |
| Subtotal All Bus          | \$10.84        | \$9.26         | 17.06%       | \$7.74        | \$7.16        | 8.10%        |
| MAX                       | \$13.41        | \$14.95        | -10.30%      | \$9.38        | \$9.41        | -0.32%       |
| Commuter Rail             | \$106.82       | \$191.58       | -44.24%      | \$92.41       | \$98.84       | -6.51%       |
| Fixed Route Total         | \$11.91        | \$11.74        | 1.45%        | \$8.46        | \$8.06        | 4.96%        |
| <b><u>Paratransit</u></b> |                |                |              |               |               |              |
| LIFT,Cabs &TNC            | \$69.49        | \$87.45        | -20.54%      | \$82.61       | \$85.91       | -3.84%       |
| <b>System Total</b>       | <b>\$12.55</b> | <b>\$12.50</b> | <b>0.40%</b> | <b>\$9.26</b> | <b>\$8.87</b> | <b>4.40%</b> |

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

\*\* Transportation Network Company (eff. FY2024)

\*\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

## KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

|   | Jun 25   | Jun 24   | % Change | FY2025   | FY2024   | % Change |
|---|----------|----------|----------|----------|----------|----------|
| <b><u>Ridership (Bus, MAX, WES)</u></b>                     |          |          |          |          |          |          |
| Avg. Weekday Boarding Rides                                 | 202,140  | 200,400  | 0.87%    | 197,480  | 189,730  | 4.08%    |
| Avg. Weekday Originating Rides                              | 173,157  | 171,866  | 0.75%    | 169,220  | 162,560  | 4.10%    |
| Monthly Boarding Rides/Rev. Hour                            | 37.39    | 38.83    | -3.73%   | 37.02    | 36.91    | 0.29%    |
| <b><u>Revenue &amp; Cost Efficiency (Bus, MAX, WES)</u></b> |          |          |          |          |          |          |
| Passenger Revenue/System Cost                               | 6.21%    | 6.08%    | 0.13%    | 8.33%    | 8.79%    | -0.46%   |
| System Cost/Boarding Ride                                   | \$15.77  | \$15.66  | 0.70%    | \$11.44  | \$10.60  | 7.92%    |
| System Cost/Vehicle Hour<br>(Adj. CPI to Prior Year)        | \$421.97 | \$446.99 | -5.60%   | \$302.65 | \$285.97 | 5.83%    |
| <b><u>Labor Productivity (Bus, MAX, WES)</u></b>            |          |          |          |          |          |          |
| Bus & Rail Operator<br>Attendance                           | 87.38%   | 89.79%   | -2.41%   | 87.65%   | 89.34%   | -1.69%   |
| Bus & Rail Maintenance<br>Attendance                        | 92.85%   | 94.33%   | -1.48%   | 93.40%   | 94.47%   | -1.07%   |
| WES Maintenance & Admin<br>Attendance                       | 94.91%   | 94.54%   | 0.37%    | 93.81%   | 95.43%   | -1.61%   |
| Weekly Boarding Rides<br>Per Full Time Employee             | 360.0    | 385.5    | -6.63%   | 355.7    | 377.0    | -5.65%   |
| <b><u>Service Supplied (Bus, MAX, WES)</u></b>              |          |          |          |          |          |          |
| Bus Miles Between Mechanical<br>Failures - Lost Service     | 9,958    | 9,197    | 8.27%    | 9,192    | 8,150    | 12.78%   |
| Bus Collisions/100,000 Miles                                | 3.60     | 3.30     | 9.09%    | 3.33     | 3.18     | 4.72%    |
| Bus % Maintained Pullouts                                   | 100.00%  | 99.97%   | 0.03%    | 99.94%   | 99.72%   | 0.23%    |
| Bus On-Time Performance(1)                                  | 84.50%   | 85.50%   | -1.00%   | 85.97%   | 86.63%   | -0.66%   |
| MAX Car Miles/Svc Delay Defects(2)                          | 10,949   | 6,523    | 67.84%   | 10,329   | 7,905    | 30.66%   |
| MAX Collisions/100,000 Miles                                | 1.90     | 2.00     | -5.00%   | 2.07     | 1.42     | 45.77%   |
| MAX % Maintained Pullouts                                   | 99.93%   | 99.22%   | 0.71%    | 99.65%   | 98.48%   | 1.17%    |
| MAX On-Time Performance(1)                                  | 78.20%   | 77.90%   | 0.30%    | 79.21%   | 81.11%   | -1.90%   |
| WES Miles/Relevant Failure                                  | 5,880    | 5,586    | 5.26%    | 6,174    | 6,148    | 0.42%    |
| WES Collisions  | 0.00     | 0.00     | N/A      | 0.00     | 0.00     | N/A      |
| WES % Maintained Trips                                      | 100.00%  | 100.00%  | 0.00%    | 100.00%  | 99.58%   | 0.42%    |
| WES On-Time Performance(1)                                  | 98.80%   | 99.70%   | -0.90%   | 98.63%   | 97.87%   | 0.77%    |

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

# STREETCAR PERFORMANCE REPORT (1)

12 Month Average

| Streetcar Operation              | Jun 25        | May 25        | Jun 24        | This Year     | Prev. Year    |
|----------------------------------|---------------|---------------|---------------|---------------|---------------|
| <b>Average Weekday Ridership</b> |               |               |               |               |               |
| A-Loop Boardings                 | 1,622         | 1,521         | 1,838         | 1,740         | 1,804         |
| B-Loop Boardings                 | 1,719         | 1,685         | 1,860         | 1,788         | 1,756         |
| North South Line Boardings       | 5,015         | 4,519         | 6,321         | 5,118         | 5,082         |
| <b>Average Weekend Ridership</b> |               |               |               |               |               |
| A-Loop Boardings                 | 3,428         | 2,653         | 3,026         | 3,062         | 2,867         |
| B-Loop Boardings                 | 3,175         | 2,745         | 2,695         | 2,903         | 2,637         |
| North South Line Boardings       | 6,401         | 6,226         | 6,702         | 6,606         | 6,474         |
| <b>Average Weekly Ridership</b>  |               |               |               |               |               |
| A-Loop Boardings                 | 11,538        | 10,258        | 12,216        | 11,762        | 11,885        |
| B-Loop Boardings                 | 11,770        | 11,170        | 11,995        | 11,845        | 11,418        |
| North South Line Boardings       | 31,476        | 28,821        | 38,307        | 32,194        | 31,886        |
| <b>Monthly Ridership</b>         |               |               |               |               |               |
| A-Loop Boardings                 | 49,357        | 45,803        | 51,890        | 51,122        | 51,463        |
| B-Loop Boardings                 | 50,426        | 49,407        | 50,675        | 51,340        | 49,361        |
| North South Line Boardings       | 133,570       | 126,607       | 159,930       | 139,212       | 137,473       |
| A-Loop Boardings/Rev Hour        | 38.1          | 31.9          | 32.8          | 35.8          | 31.8          |
| B-Loop Boardings/Rev Hour        | 38.4          | 34.1          | 32.7          | 36.0          | 31.1          |
| North South Boardings/Rev Hour   | 39.3          | 49.6          | 59.8          | 52.6          | 50.1          |
| System Boardings/Rev Hour        | 38.9          | 40.8          | 45.2          | 43.8          | 40.1          |
| <b>Service</b>                   |               |               |               |               |               |
| Vehicle Revenue Hours            | 6,005         | 5,438         | 5,811         | 5,523         | 5,946         |
| Vehicle Revenue Miles            | 29,308        | 31,742        | 31,915        | 30,940        | 32,631        |
| <b>Service Quality</b>           |               |               |               |               |               |
| A-Loop On-Time Performance       | 74.00%        | 70.00%        | 82.00%        | 78.00%        | 79.33%        |
| B-Loop On-Time Performance       | 67.00%        | 67.00%        | 71.00%        | 70.75%        | 72.33%        |
| North South On-Time Performance  | 77.00%        | 65.00%        | 78.00%        | 78.00%        | 75.42%        |
| <b>Operator Attendance</b>       | <b>87.75%</b> | <b>85.46%</b> | <b>91.06%</b> | <b>83.94%</b> | <b>88.65%</b> |
| Excused Absence                  | 0.03%         | 0.14%         | 0.25%         | 0.23%         | 0.23%         |
| Family Leave                     | 4.20%         | 8.08%         | 3.47%         | 6.98%         | 2.58%         |
| Unexcused Absence                | 0.04%         | 0.42%         | 0.02%         | 0.17%         | 0.14%         |
| Sick Leave                       | 7.23%         | 3.42%         | 5.20%         | 6.65%         | 5.40%         |
| Industrial Injury                | 0.75%         | 1.93%         | 0.00%         | 1.82%         | 2.63%         |
| Contractual Absence              | 0.00%         | 0.56%         | 0.00%         | 0.21%         | 0.37%         |
| <b>Maintenance Attendance</b>    | <b>98.78%</b> | <b>98.27%</b> | <b>98.83%</b> | <b>93.21%</b> | <b>94.72%</b> |
| Excused Absence                  | 0.15%         | 0.00%         | 0.07%         | 0.08%         | 0.06%         |
| Family Leave                     | 0.31%         | 0.45%         | 0.00%         | 3.84%         | 2.79%         |
| Unexcused Absence                | 0.00%         | 0.00%         | 0.00%         | 0.04%         | 0.18%         |
| Sick Leave                       | 0.76%         | 1.18%         | 1.09%         | 2.60%         | 2.10%         |
| Industrial Injury                | 0.00%         | 0.09%         | 0.00%         | 0.01%         | 0.00%         |
| Contractual Absence              | 0.00%         | 0.00%         | 0.00%         | 0.22%         | 0.15%         |
| <b>Overall Attendance</b>        | <b>90.62%</b> | <b>89.01%</b> | <b>93.13%</b> | <b>86.37%</b> | <b>90.07%</b> |

(1) Streetcar is owned by the City of Portland and Operated by TriMet